

GRAR Main Phone **800-292-7101 or 585-292-5000**

Second Floor Fax *Communications, Complaints, Gov't Affairs, CEO, A/P* **Fax 585-292-5008**

Main Floor Fax *Education, Withdrawals, Transfers, Payments, Applications, Tix* **Fax 585-292-0283**

Communications/Update related e-mail (Precisely e-news, etc.) MLXchange, Realist Support; Membership &/or other Member Services questions To report MLS Rules Violations Education related questions RCF Inquiries HomeSteadNet.com/GRAR.org Tech issues or to get a Virtual Tour posted	GRARUpdates@grar.net GRARHelpDesk@grar.net GRARMLSRules@grar.net GRAREducation@grar.net RCFstaff@grar.net webmaster@grar.net
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Corporate

Ryan Tucholski	Chief Executive Officer	x244	rtucholski@grar.net	341-2144
Lisa Rand	Executive Assistant	x248	lrand@grar.net	341-2148
Ellen DiSano	Dir. of Marketing & Public Relations	x223	edisano@grar.net	341-2123
Diane Rosen	Director of Events & Outreach	x222	drosen@grar.net	341-2122
Peter Stoller	Dir. Communications/Gov't Affairs	x231	pstoller@grar.net	341-2131

Education

Education Department (www.grar.org/Education.html) **GRAREducation@grar.net or 585-341-2150**

Licensing Course Info & How to Become a Licensed Agent Info Line **585-341-2158**

Joe Nolan	Professional Development Rep	x246	jinolan@grar.net	341-2146
Kim Northrup	Director of Professional Dev	x240	knorthrup@grar.net	341-2140

Member Services

Member Services (MLXchange/Realist Support; Membership) **GRARHelpDesk@grar.net or 585-292-5000**

Joan Brown	Member Services Rep	x235	jbrown@grar.net	341-2135
Britini Clemonts	Member Services Rep	x232	bclemonts@grar.net	341-2132
Karen Herbst	Mmbr. Services/Marketing Rep	x221	kherbst@grar.net	341-2121
Marlene Sayers	Director of Member Services	x224	msayers@grar.net	341-2124

Info Services / MLS

Gayle Gallo	MLS Coordinator	x247	ggallo@grar.net	341-2147
Jane Sweetland	Project Coordinator	x257	jsweetland@grar.net	341-2157
Jim Yockel	Director of MLS	x228	jyockel@grar.net	341-2128

Finance / Accounting

Marlon Blanco	Chief Financial Officer	x229	mblanco@grar.net	341-2129
Dawn Johnson	Financial Services Coordinator	x256	djohnson@grar.net	341-2156

Other Important Contact Numbers

NYS Dept. of State - Division of Licensing		Tech Support: GRAR Member Services at 585-292-5000 or GRARHelpDesk@grar.net is available to assist M-F from 8:30a-4:30pm. Other Support options: MLXchange (AnswerLink) Support: 888-825-5472 [M-F 8:30a-8:30p; S/S 8:30a-3:30p] Realist, call GRAR 585-292-5000 Instanet Forms [M-F, 9am-7pm] 800-606-3897 Supra Keycard Support [7 days, 8a-10p] 877-699-6787 Tech Helpline (all other tech needs) 866-232-1831 ListHub Support (Brokers Only) 877-847-3394
Albany	518-474-4429	
Buffalo	716-847-7110	
New York State Assoc. of REALTORS® (NYSAR)		
Main Line	800-239-4432	
Legal Hotline	[M-Th, 9am-1pm] 518-436-9727	
Realtor.com Cust Svc	800-878-4166	
HUD	716-551-5752	
Roch Home Builders	585-272-8222	
WCR Rochester	wcrrochesterny.com	