

**Greater Rochester Association of REALTORS[®], Inc.
Member Technical Support Guide**



GRAR Member Services available to assist you Mon-Fri, 8:30am-4:30pm.
Contact us at 585-292-5000, 800-292-7101 or via e-mail at GRARHelpDesk@grar.net.

	<p>MLXchange:</p> <ul style="list-style-type: none"> • Call AnswerLink at 888-825-5472. • For Live Chat: Click on the Help link (top right of MLXchange) and then click on the Live Chat icon. • Monday-Friday from 8:30am-8:30pm; Sat/Sunday from 8:30am-3:30pm
	<p>Instanet Forms:</p> <ul style="list-style-type: none"> • Contact 800-606-3897 or support@instanetsolutions.com. • Click on Live Support (bottom of page) on Instanet for live, on-line chat. • Monday-Friday from 9am-7pm
	<p>Kurio Mobile MLS:</p> <ul style="list-style-type: none"> • Contact 888-935-8746 or support@kurio.com. • Monday through Friday, 11am - 8pm EST • Visit Kurio Support Center at http://www.kurio.com/support • Get Started Today! http://nys.kurio.mobi/reg • Already using Kurio? Login at http://nys.kurio.mobi
	<p>ListHub:</p> <ul style="list-style-type: none"> • Contact 877-847-3394 or info@listhub.net.
	<p>Realist:</p> <ul style="list-style-type: none"> • Contact GRAR Member Services at 585-292-5000, 800-292-7101 or GRARHelpDesk@grar.net. • Monday-Friday from 8:30am-4:30pm
<p>REALTOR.COM</p>	<p>Realtor.com:</p> <ul style="list-style-type: none"> • Customer Care Center at 800-878-4166, option 1 or CustomerCare@realtor.com. • Monday-Friday 9am-8pm
	<p>Supra:</p> <ul style="list-style-type: none"> • Contact GE at 877-699-6787 or suprasupport@fs.utc.com. • 7 days a week from 8am-10pm
	<p>Tech Helpline for your Non-MLS Technical Issues:</p> <ul style="list-style-type: none"> • Contact Tech Helpline at 866-232-1831 or support@technologyhelpline.com. • For Chat Support, visit http://Chat.TechHelpline.com/ (click on Tech Support). • Monday-Friday from 9am-8pm; Saturday from 9am-5pm. • Support for Operating Systems & hardware (Windows, Mac), Microsoft Office, RE Specific Software (ex. Top Producer), e-mail, internet browsers and more!