

	<p>Matrix, Data Co-Op & GoNYSMLS Mobile App (Android and IOS):</p> <ul style="list-style-type: none"> • Call AnswerLink at 888-825-5472. • Monday-Friday from 8:30am-8:30pm; Sat/Sunday from 8:30am-3:30pm
	<p>Tech Helpline for your Non-MLS Technical Issues:</p> <ul style="list-style-type: none"> • Contact Tech Helpline at 866-232-1831 or support@technologyhelpline.com. • For Chat Support, visit http://Chat.TechHelpline.com/ (click on Tech Support). • Monday-Friday from 9am-8pm; Saturday from 9am-5pm. • Support for Operating Systems & hardware (Windows, Mac), Microsoft Office, RE Specific Software (ex. Top Producer), e-mail, internet browsers and more!
	<p>TransactionDesk: Access via MLS Portal, from Matrix or via your mobile device at http://transactiondesk.com/grar. Note - must sign in via MLS first to establish your account & set up a password in Instanet Settings)</p> <ul style="list-style-type: none"> • Contact 800-668-8768 or support@instanetsolutions.com. • Click on Live Support in TransactionDesk for live, on-line chat. • Phone Support Available 24/7. Email Support M-F from 9am-5pm.
	<p>ListHub:</p> <ul style="list-style-type: none"> • Support – Contact ListHub at 877-560-0171 • Sales - Contact 877-847-3394 or info@listhub.net. • Monday-Friday from 9-5pm EST
	<p>Realist:</p> <ul style="list-style-type: none"> • Contact GRAR Member Services at 585-292-5000, 800-292-7101 or GRARHelpDesk@grar.net • Monday-Thursday from 8:30am-4:30pm; Fridays from 9:30-4:30
	<p>Realtor.com:</p> <ul style="list-style-type: none"> • Customer Care Center at 800-878-4166, option 1 or CustomerCare@realtor.com. • Monday-Friday 9am-8pm
	<p>Realtors Property Resource (RPR):</p> <ul style="list-style-type: none"> • RPR Support: 877-977-7576 or info@narrpr.com.
	<p>Supra:</p> <ul style="list-style-type: none"> • Contact GE at 877-699-6787 or suprasupport@fs.utc.com. 7 days a week from 8am-10pm

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GRAR | Education. Information. The tools and support you need.

Member Services is available to assist Mon-Thurs 8:30-4:30, Fri 9:30-4:30

585.292.5000 or 800.292.7101, Fax 585.292.0283 | GrarHelpDesk@grar.net

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