

What is Geolocation?

Geolocation is the process of identifying your location via your mobile device, tablet, laptop or even desktop computer. The MLS portal uses this to enhance the user experience and also as a security measure. The browser you are using will ask you for your permission to give your location.

The first time an app that uses the Windows location service needs your device location or location history, it requests your permission. If you give an app permission but you change your mind later, you can turn off that app's access to your device.

Q. If you can get my location, do you know who I am?

A. No. The only information known is there is a device at a location. That's it. The geolocation cannot tell who you are or track anything you do.

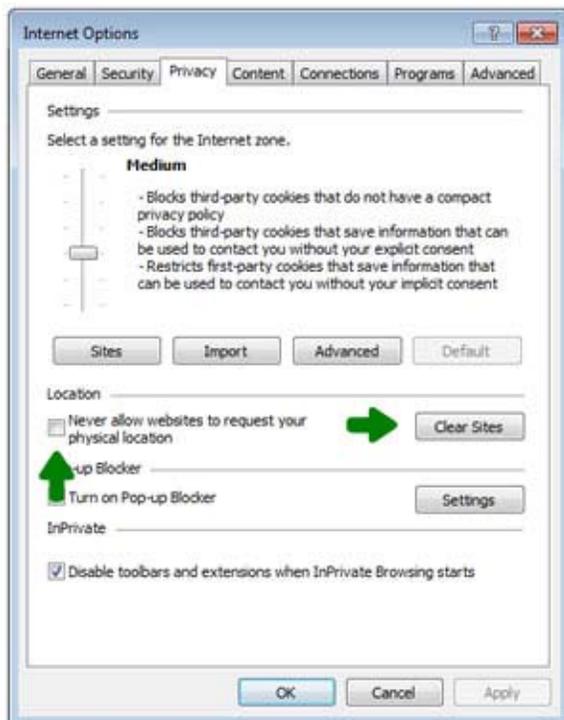
Q. What if I have chosen not to allow my browser to give my location and now I would like to give it?

A. You can easily allow your browser to give your location. See how below for each of the major browsers.

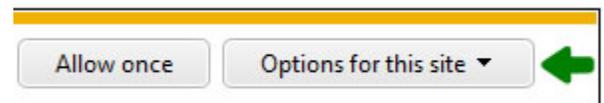
Find your favorite browser below and learn how to find your location settings.

Internet Explorer

Under **Tools>> Internet Options>> Privacy** - look under the **Location** section, press the "**Clear Sites**" button and be sure "Never allow websites to request your physical location" is **unchecked**. Press OK.



Then refresh the screen showing the portal by pressing the **F5** button, click on the Rochester/GRAR logo and you should see a box appear asking for you permission to give your location. Select "**Options for this site**" and "**Always allow**".



Technology Tips

GRAR | Education. Information. The tools and support you need.

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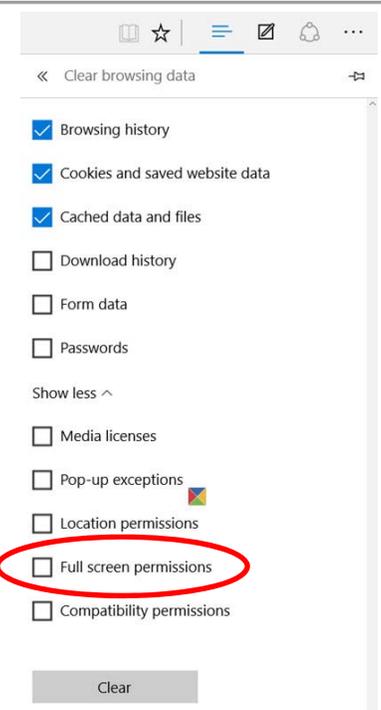
GRAR Member Services | M-TH 8:30am-4:30pm, Fri 9:30am-4:30pm | 585.292.5000 | GrarHelpDesk@grar.net

Matrix MLS Support | Contact AnswerLink M-F 8:30am-8:30pm, Sat-Sun 8:30am-3:30pm | 888.825.5472

Last update: 13-Feb-17

Microsoft Edge

1. Click the **Hub icon**  in the top right corner.
2. Click the **History icon** .
3. Click on **Clear All History**, then on **Show More**, and then on **Location Permissions**.
4. Scroll down and then click the **Clear** button.
5. The message "**All Clear!**" will appear at the top when the data has been erased.
6. Close the browser and then start over.
7. Next time you access the MLS Portal with this browser, you will be asked to if Microsoft Edge can access your location. Select "**Yes**".



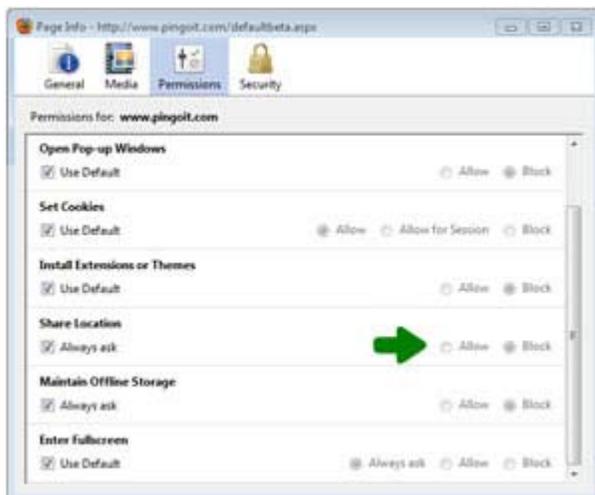
Let idp.mynysmls.com use your location?

Yes

No



Mozilla Firefox



Open Firefox and navigate to the portal at **portal.mynysmls.com**. From the **Tools** menu at the top of your Firefox window (if it's not visible, press F11), select **Page Info**. Select the **Permissions** tab. Change the setting for **Share Location or Access Your Location**. **Note** – you may have to deselect '**Always Ask**' so that you may select '**Yes**' or '**Allow**'.

Then refresh the screen showing the portal by pressing the F5 button and you should see a box appear asking for you permission to give your location. Select Share Location or choose from the dropdown list.



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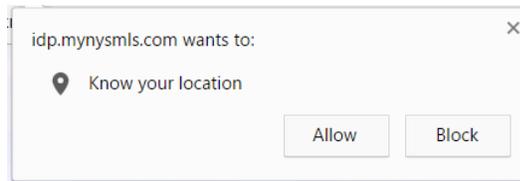
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 **Google Chrome**



Click the **Chrome menu icon**  all the way to the right on the Chrome Toolbar. Select **Settings**. Click **Show Advanced Settings** (at the bottom of screen). Scroll up to the "**Privacy**" section and click **Content Settings**. In the dialog that appears, scroll down to the "**Location**" section. Select your default permission for future location (we recommend 'Ask when a site tries to track your physical location'). Click **Manage exceptions** to remove previously-granted permissions or denials for specific sites. Click on **Done** and close Chrome.

Open Chrome and go to **portal.mynysmls.com** and you should see a box appear asking for your permission to give your location. Select **Allow**.



 **Safari**

You can reset website authorizations in Safari 5 by choosing **Reset Safari** from the Safari menu, then enabling "**Reset all location warnings**" checkbox (don't select the other checkboxes unless you are sure you want to reset those as well).



Open Safari and go to **portal.mynysmls.com** and you should see a box appear asking for your permission to give your location. Select **Allow**.

