

# 3<sup>rd</sup> Party Website Tips and Tricks

From GRAR Member Services



realtor.com Realtor.com

- **When searching for a listing on Realtor.com** by MLS#, you must **always include the # (number) symbol before MLS#**, or it will default to Rew, PA (if typing in an R-listing). Ex. #R1234567
- **Realtor.com does not display:**
  - Commercial properties (lease or sale)
  - Residential Rentals from the MLS
- **Listings Photo Tips:**
  - When updating (adding or editing) photos in the MLS after it was listed and added to Matrix initially, **Realtor.com does not offer auto-updating** of these listing photos on their website. **If you change your listing photos after the fact, this needs to be reported to Realtor.com by the agent or broker at [CustomerCare@realtor.com](mailto:CustomerCare@realtor.com)** so that the photo(s) can be changed/updated manually.
  - If you still don't see the new photos, clear your browser's cache. See our Tech Tip titled "Clearing Cache, Cookies, Temporary Internet Files in Firefox, Internet Explorer, Edge, Safari & Chrome" for assistance.