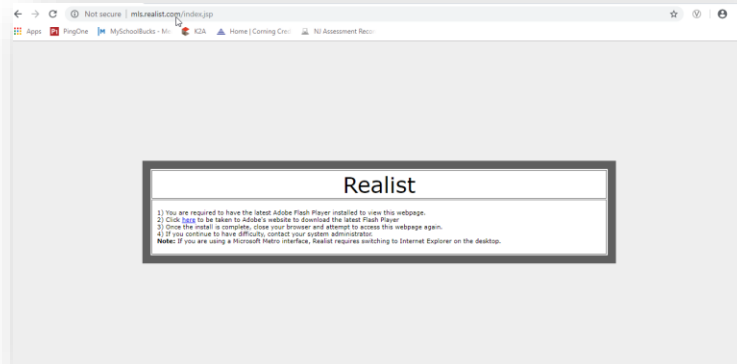# Realist Technical Support

Realist & Adobe Flash

Symptoms: A user enters Realist via their MLS system and gets a message to install Adobe Flash. Once clicking to install on Chrome and being asked to enable flash, the browser allows Realist to load properly. When Chrome is shut down, users must repeat these steps each time.

Solution: Copy and Paste the following settings location in your Browser Address Bar.

chrome://flags/#enable-ephemeral-flash-permission

- Instead of Default, change the "Enable Ephemeral Flash Permissions" state to Disabled.
- Relaunch your Browser and try to access Realist again.