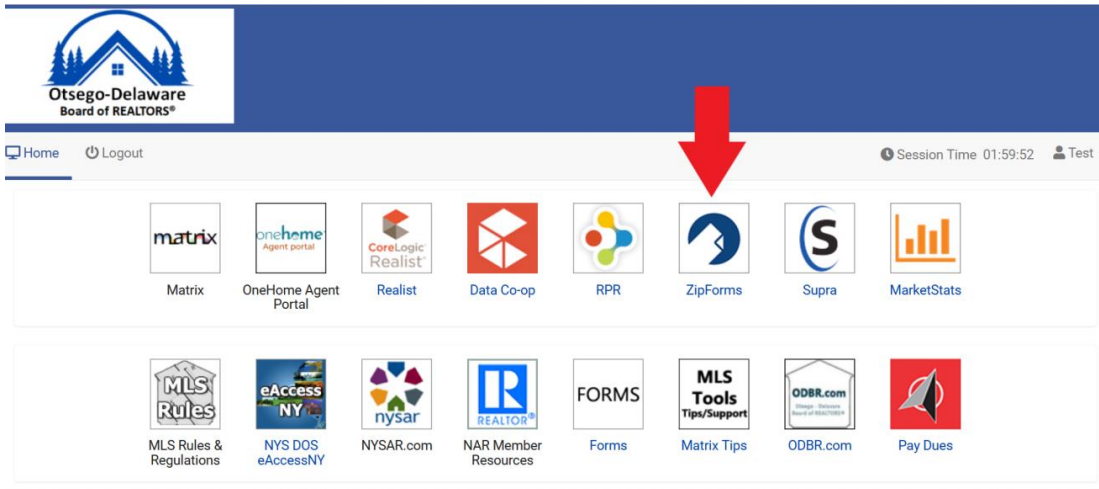# Connect zipForm to ODBR Dashboard

Connect zipForm Account:

1) **Log into your ODBR dashboard.**
2) **Click on the zipForm icon.**

3) **Enter username and password to connect account.**
   Note: Members will only need to login once. After the initial login, members can access their zipForm account from the ODBR dashboard.
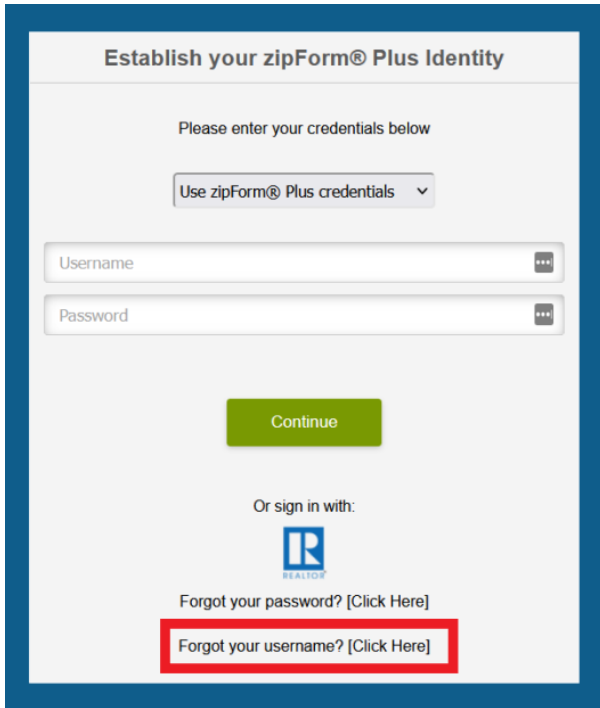

Done!
Note: Follow the directions below if you need to retrieve username and/or password.

Retrieve Username:

1) **From the zipForm login screen, click on Forgot Your Username.**

2) **In the zipForm login screen, click on Forgot Username.**
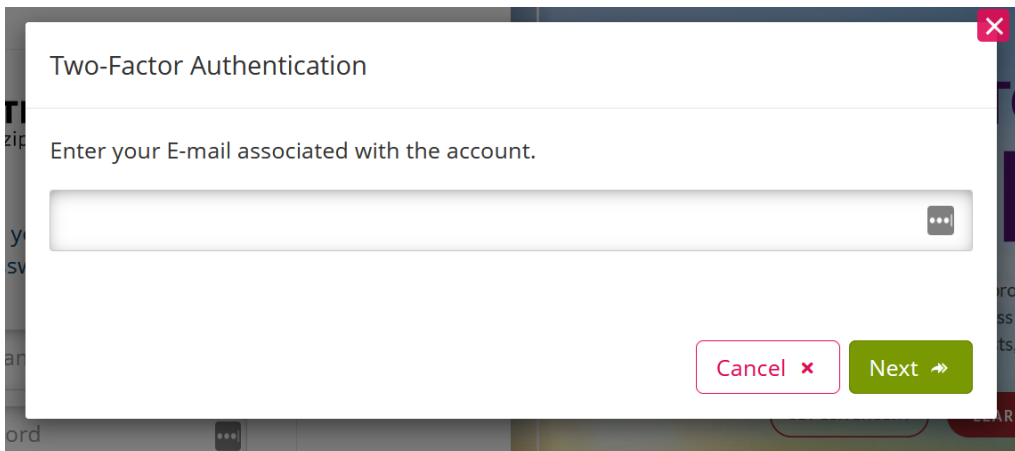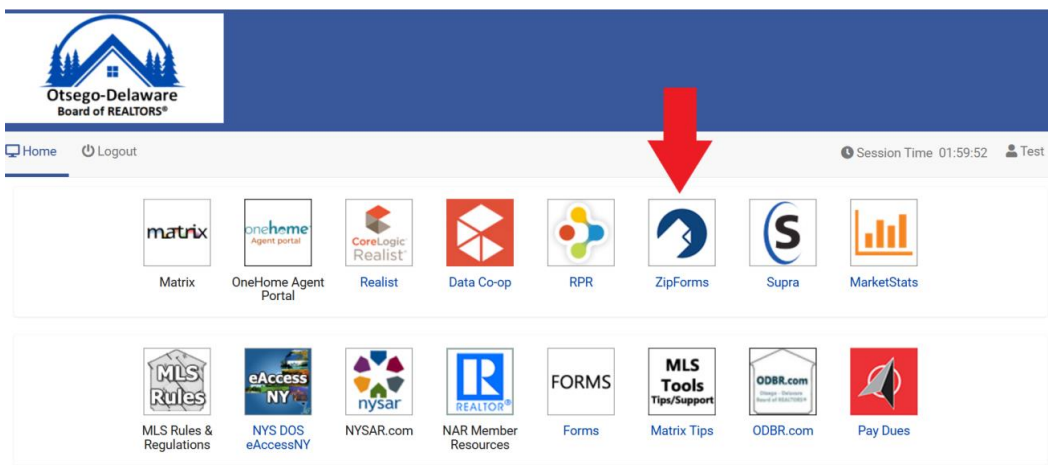
3) Enter the email associated with the account and click Next.

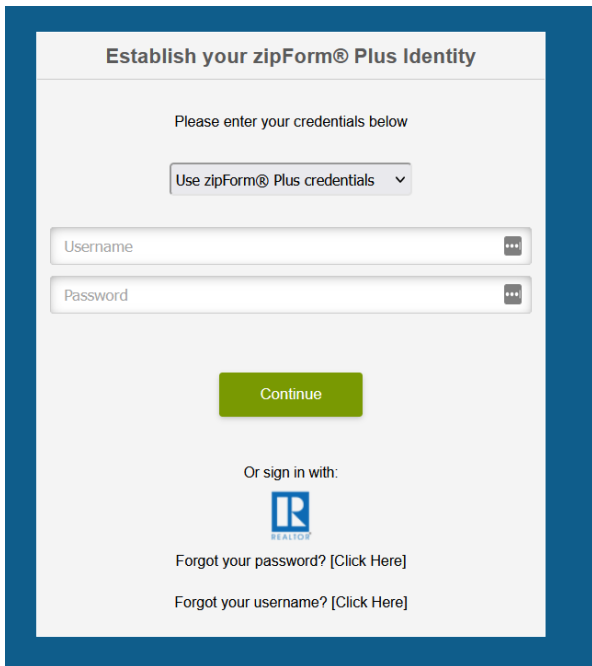**zipForm will send an email with your username. The email will look like this:**
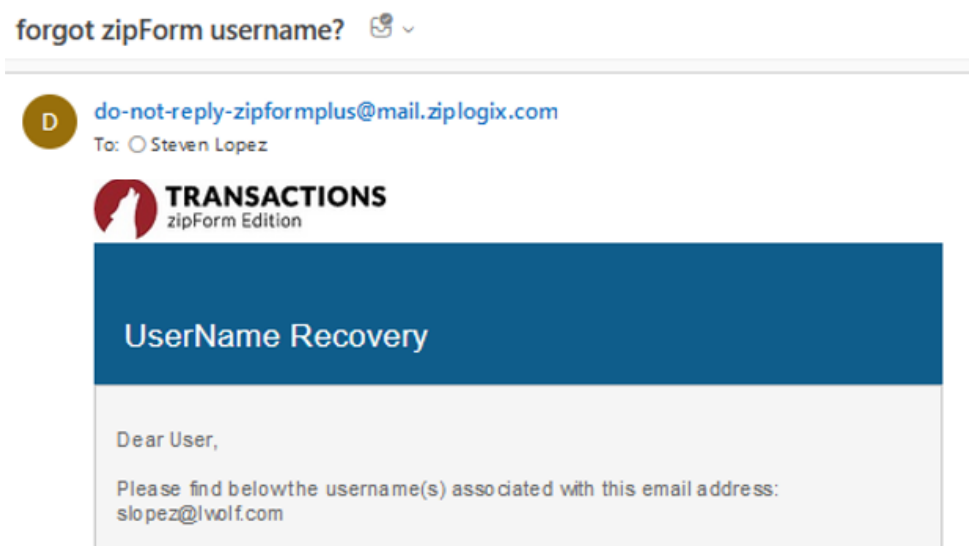
4) Return to the ODBR dashboard and click on the zipForm icon.

5) **Enter username and password to connect account.**
   Note: Members will only need to login once. After the initial login, members can access their zipForm account from the ODBR dashboard.

Done!

For assistance, connect with a support specialist via phone, email, or live chat!

Phone: 866-CRY-WOLF (279-9653)
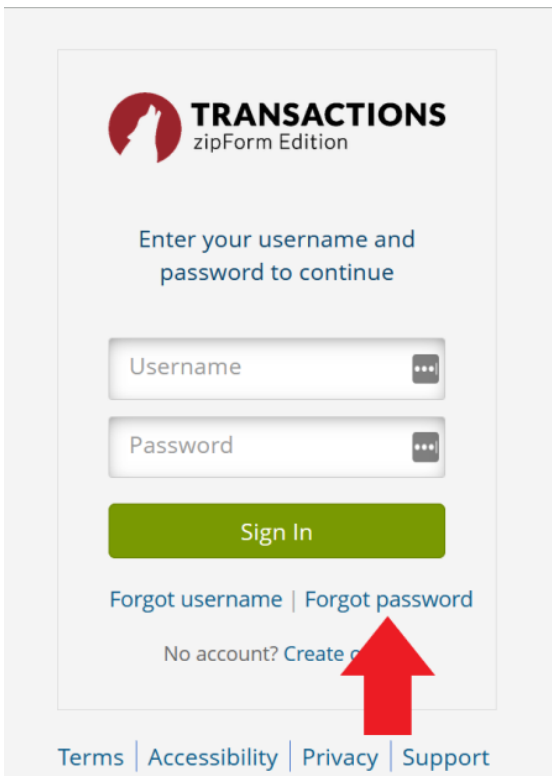**Email:** support@lwolf.com
Live Chat/Resource Page: https://www.lwolf.com/support

Retrieve Password:

1) **From the zipForm login screen, click on Forgot your password.**
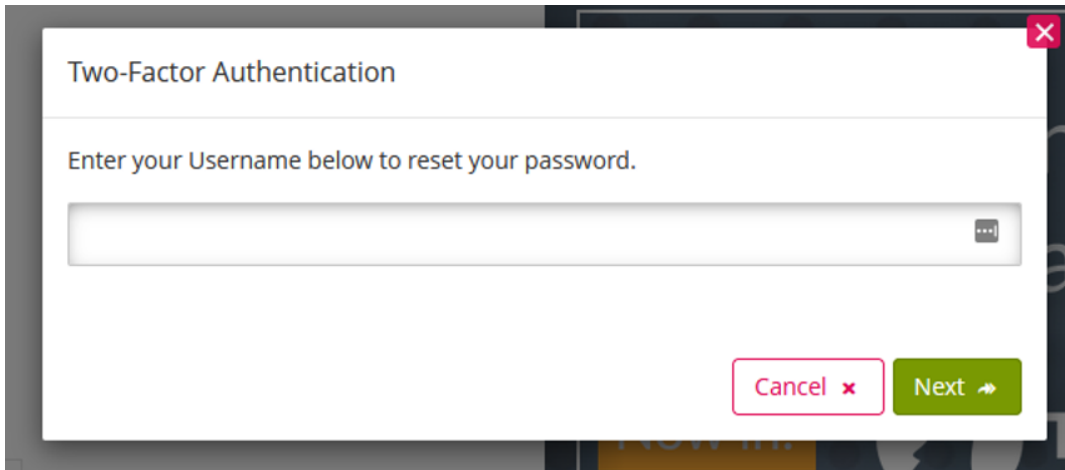
2) **In the zipForm login screen, click on Forgot Password.**
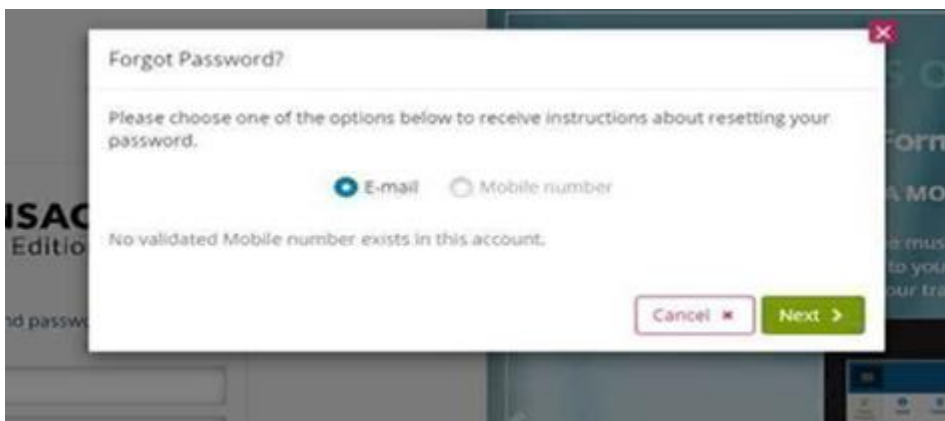
3) In the pop-up screen, enter username and click Next.

4) On the following screen, select Email, then click Next.

zipForm will send an email with a validation code. The email will look like this:
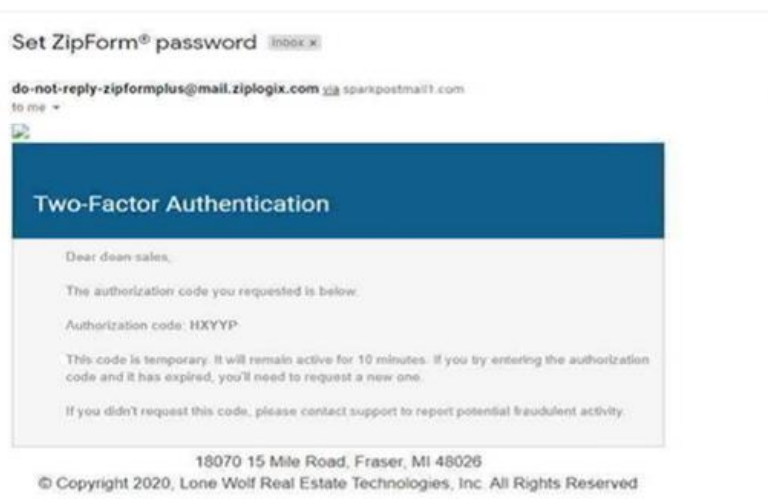
5) Copy the code and paste into the following field and click on Validate.
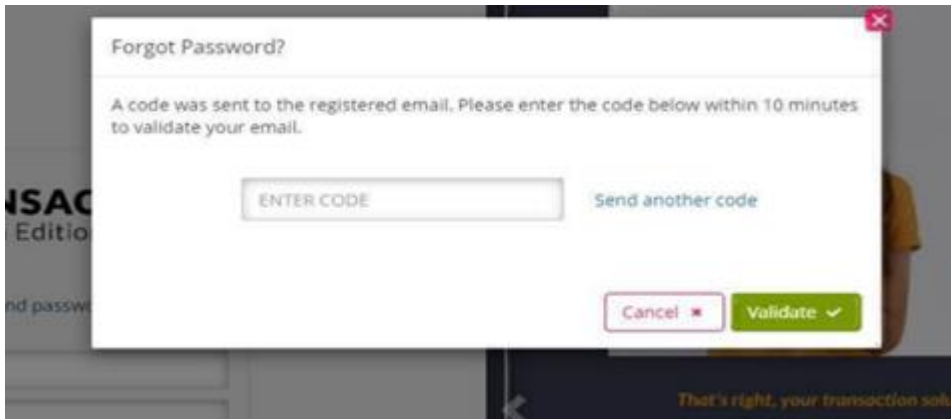
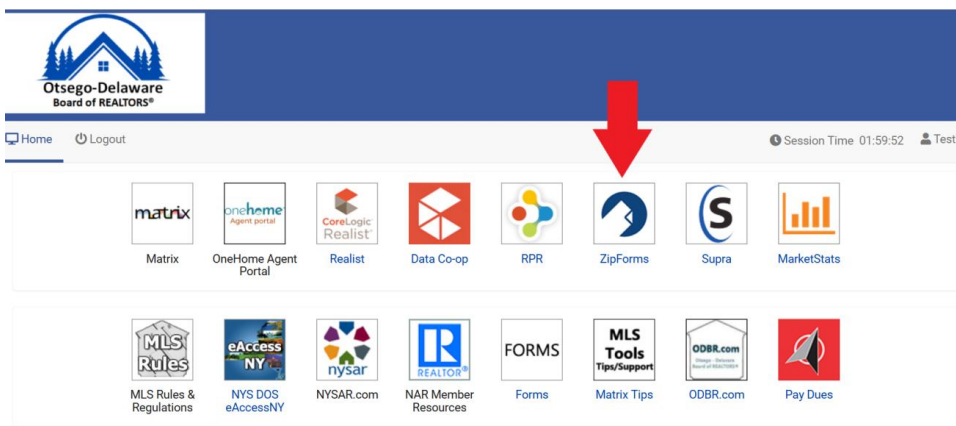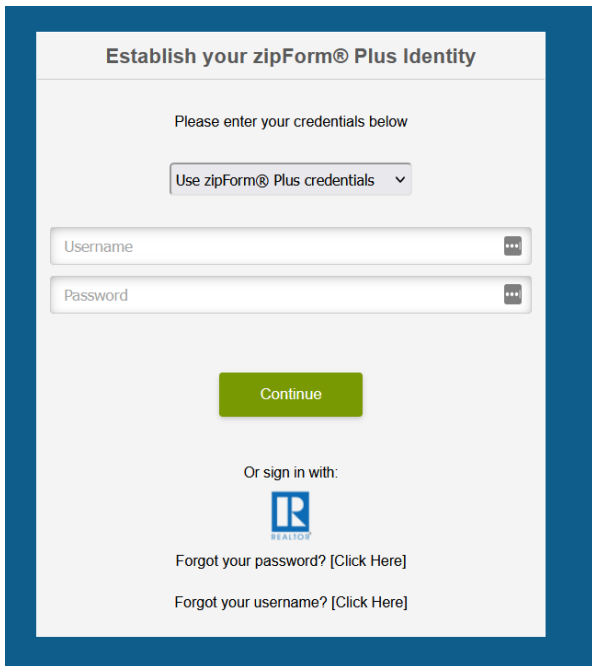**6) In the following screen, enter and confirm a new password.**

7) Once a new password is set, return to the ODBR dashboard and click on the zipForm icon.

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TECHNOLOGIES

8) **Enter username and password to connect account.**
   Note: Members will only need to login once. After the initial login, members can access their zipForm account from the ODBR dashboard.

Done!

For assistance, connect with a support specialist via phone, email, or live chat!

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